





Supported Operating Systems: macOS

The Mac Agent is tested and supported on macOS operating systems, and it is [deprecated](#) or [compatible](#) for OS X operating systems. The following tables provide feature support details for each operating system.





















































































The Mac Agent is available for workstations only.

The following icons indicate the feature support status:

Key	Status	Description
	Supported	Fully tested and supported. Actively updated and improved.
	Compatible	Not tested or supported. Defect fixes not prioritized.
	Deprecated	No longer tested or supported. Development ended.
	Not Compatible	Feature not compatible with the Operating System

The following table shows the features supported for each macOS version:

Mac Agents v3.5.0 and later require macOS 10.12 or later operating systems.

Feature	macOS						
	13	12	11	10.15	10.14	10.13	10.12
Remote Monitoring							
Dashboard Controls							
Restart Daemon							
Asset Tracking							
Automated Task - Custom							
Automated Task - Maintenance							
Take Control (N-able)							
Take Control (TeamViewer)							
Patch Management - Run Managed Patch							
Managed Antivirus (Bitdefender)							
Disk Encryption Manager							
Endpoint Detection & Response (EDR)							

Feature	macOS						
	13	12	11	10.15	10.14	10.13	10.12
Backup & Recovery - Documents							
Windows System Tray Application							
Remote Background Management							
Web Protection							
Network Discovery Agent							
Risk Intelligence							

Agent version for features

Feature	Mac Agent support since:
Automated Tasks	2.3.0
Auto-uninstall Agent when deleted from Dashboard	1.2.0
Backup & Recovery Documents	3.1.0
Dashboard controls	1.7.0
Dashboard Reboot	3.3.0
Managed Antivirus (Bitdefender)	3.2.0
Monitoring Templates	3.0.2
Real Time Architecture (including 120 minute monitoring)	2.0
Real Time Architecture (including 5 and 15 minute monitoring)	2.1.0
Remote Worker Installer	3.0.1
Security Posture (Device Management for Apple Enrollment)	3.4.0
Take Control (N-able)	2.1.0
Take Control (TeamViewer)	1.3.0

Mac Agent support for Apple M1 processors

Beginning with Mac Agent v3.6.0 RC and macOS 11 Big Sur, there is native support for Macs with new Apple M1 processors. Some add-on features, like AV, will run in Rosetta 2 compatibility. We expect to have those ready in the near future, but the core Agent is ready today.

For technical reasons, the Agent is not a Universal 2 binary. If you use Migration Assistant to transfer from an Intel Mac to an Apple Silicon Mac, you must reinstall the Mac Agent to ensure the native version is used. Our installer determines the correct package to install.